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Dept: S. A.

Date: 11/5/07

Time: 11:50

2006-222-C 189278
2006-223-C 189279
2000-520-C 189280

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PSC SC
DOCKETING DEPT.

November 1, 2007

Charles Terreni
Chief Clerk and Administrator
Public Service Commission of South Carolina
P O Box 11649
Columbia SC 29211

C. Dukes Scott
Executive Director
Office of Regulatory Staff
P O Box 11263
Columbia SC 29211

Re: Quality of Service Reports for Hargray Telephone Co. Inc., Bluffton
Telephone Co. Inc., and Hargray Inc. for the quarter ended 9/30/07.

Dear Sirs:

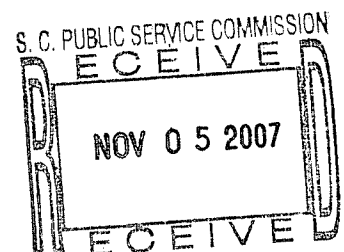
I have enclosed the Quality of Service reports for Hargray and Bluffton Telephone Companies. Also, enclosed you will find the CLEC Quality of Service report for Hargray Inc.

Please contact me at 843-686-1210 if you should have any questions.

Yours truly,

Amy Gilchrist
Director – Regulatory Affairs

Enclosures



PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

CLEC QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA REGULATED OPERATIONS

COMPANY NAME HARGRAY, INC.QUARTER / YEAR Q3 / 2007

Reporting Month	JULY	AUGUST	SEPTEMBER
Number of Customer Access Lines Provided:			
via Resale	~	~	~
via UNE-P	~	~	~
via Other Methods	7775	7835	7840
Total Line Count	7775	7835	7840
<u>Trouble Reports / Access Line (%)</u> (Objective: < 7%)	1.59 %	2.36 %	1.19 %
<u>Customer Out of Service Clearing Times(%)</u> (Objective: > 85% w/in 24 hrs)	95.97 %	97.84 %	95.70 %
<u>New Installs Completed w/in 5 Days(%)</u> (Objective: > 85% w/in 5 working days)	99.40 %	97.28 %	95.59 %
<u>Commitments Fulfilled(%)</u> (Objective: > 85%)	94.12 %	91.53 %	92.75 %

Explanation for Objectives Not Met:

Does your company use its own switching facilities
to provide services within South Carolina?

YES



NO



Person Making Report / Contact Information:
